## A-D TIRE & CHASSIS LOW PRICE GUARANTEE

A-D Tire & Chassis (ADTC) values you as a customer and wants to ensure that you receive the best value for services and repairs. If you happen to find a lower total cost (parts and labor), and meet the terms and conditions below, ADTC will match the competitor's price or give you 100% of the price difference. In order to match a price, the competitor's shipping and handling charges and sales tax must be taken into account when we calculate the competitor's price. "Gift-with-purchase" offers cannot be considered in the price match calculation.

## Example:

ADTC total price (including S&H): \$299.88 Competitor total price (including S&H): \$289.95

Difference: \$9.93

Total Credit: \$9.93

## Price Guarantee Terms & Conditions:

- The product must be the same parts, service, and warranty as purchased at ADTC.
- The merchant offering the lower price must have the product in stock and available for immediate delivery.
- The merchant must be an established U.S. business. This Price Guarantee does not apply to Amazon, eBay, any auction sites or small unknown web sites.
- ADTC reserves the right to only match competitors' prices that can be found on the first page of search engine results.
- Competitors must be an authorized dealer of the item.
- Excludes manufacturer restrictions such as MAP Pricing, rebates, liquidations, and auction sites such as Ebay, coupons, promotional offers, employee discounts and membership club stores. Price match discounts cannot be combined with ADTC promotional offers. Texas residents price matches do not include state sales tax.
- Low Price Guarantee applies to the invoice total, prior to any shipping charges, handling fees, processing fees, taxes, etc.
- Claims must be received via e-mail or delivered to our shop within seven days from purchase date.
- Limited to one claim per customer in any 90 day time period.
- Limited to one of the same item number per customer/vehicle.
- Low Price Guarantee does not apply to competitors offering factory-reconditioned, refurbished, closeout or previously returned items.
- Low Price Guarantee does not apply to competitors offering special promotions such as rebate offers, quantity discounts, special orders and/or membership requirements for buyers and/or sellers.
- Low Price Guarantee only applies to service/repair orders and invoices with both parts and labor items. [We will try to price match on parts-only orders]

- Low Price Guarantee applies to items for which no other offer, promotion or incentive that may otherwise be provided by ADTC has been utilized or accepted by customer.
- ADTC must be able to confirm the lower price, and unconfirmed prices will not be honored.
- ADTC reserves the final right to best determine eligibility for this Price Guarantee.
- Low Price Guarantee is subject to change without prior notice.
- Certain items are excluded from the Low Price Guarantee.
- 100% difference will be issued in the form of an ADTC store credit or gift certificate.
- Offer good for service/repair orders and invoices of \$200.00 or more only.
- We reserve the right to only price match authorized dealers.

A-D Tire & Chassis apologizes for the inconvenience of any pricing errors in our advertisements, internet postings and web site. We reserve the right to correct inaccuracies at any time, with or without notice, and update any related orders. We also reserve the right not to price match against any incorrect price listing on A-D Tire & Chassis or any other site.

## How to Request a Price Guarantee Match:

Via email or in person, deliver to ADTC:

- A scanned copy of the competitor's estimate for repairs or advertised price.
- The name, address, and phone number of the company with the lower price.
- The web address (link) to the lower priced item/service (if online).
- The lower price found.
- Please include your name, email address, telephone number and a copy of your paid invoice from A-D Tire & Chassis.